Community Engagement Collaborative: Mobilizing Leadership and Change through Action

Authors: Sally Hurst, BA, West Virginia School of Osteopathic Medicine, Center for Rural and Community Health Alliance; Mystik Miller, BA, AmeriCorps Member, Greenbrier County Health Alliance,

Carma Korman, MSW, LICSW, Robert C. Byrd Clinic; Debra Sizemore, MSW, LPC Community Health Coordinator



Introduction

The **Greenbrier County Health Alliance** is a non profit organization focused on partnership development and community engagement to promote lasting change. The Alliance originated from the West Virginia School of Osteopathic Medicine, Center for Rural and Community Health with staff support from WV Clinical Translational Science Institute.

A year long planning process built trust and defined the focus on developing relationships with isolated communities to mobilize action for healthy change.

The Alliance purpose was defined to provide collaborative coordination of existing resources and develop local leadership to support people driven solutions.

Methods

In 2016, the Benedum Foundation funded the Alliance 2 year work plan designed to develop a model for grassroots community engagement.

Community engagement strategies include:

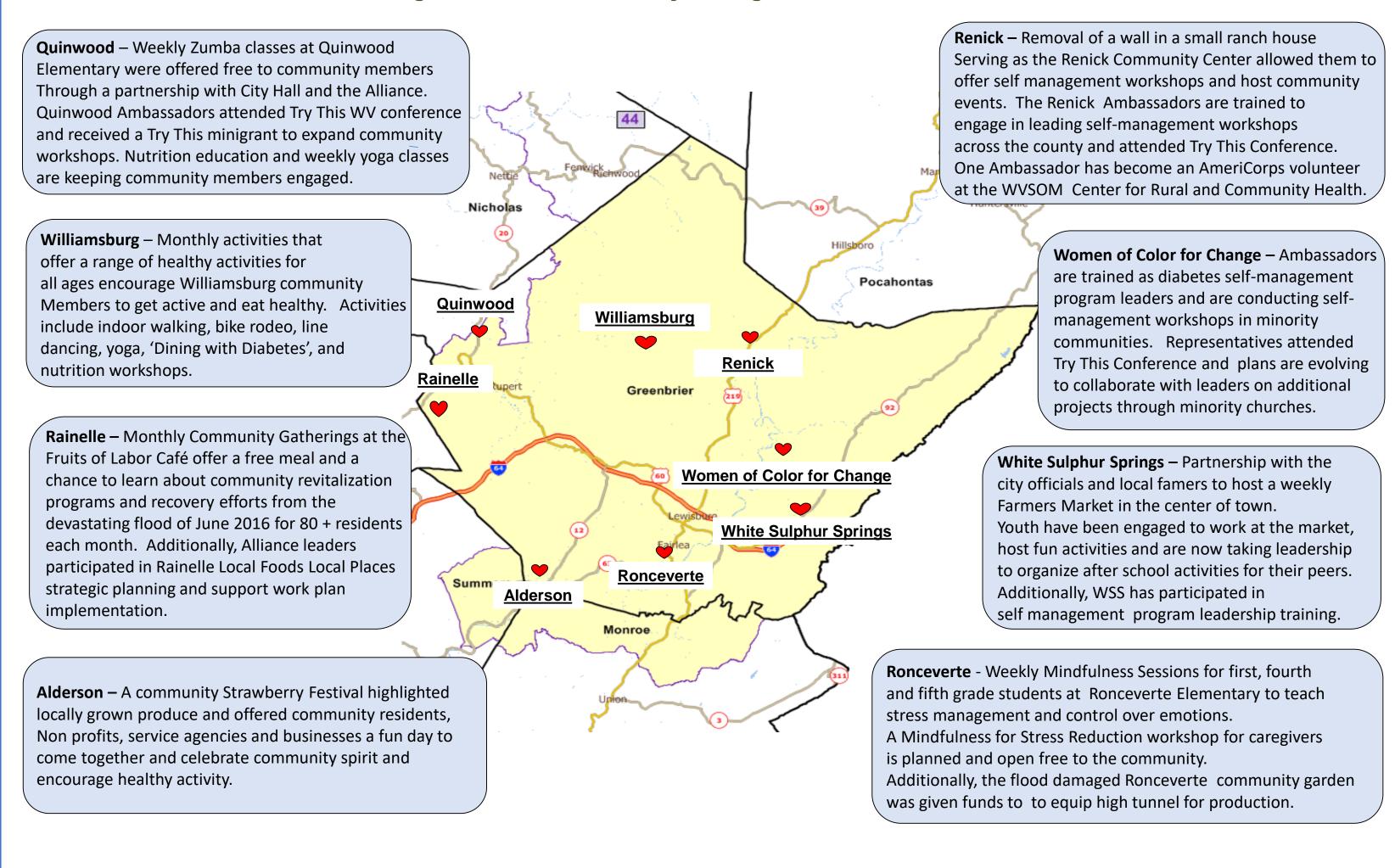
- <u>Development of a Website</u> To inform and engage participation
- Asset Mapping Highlighting inventory of healthy assets to raise awareness and promote access
- <u>Self-management Workshops and Leader Trainings</u> Empowering people to better manage their health
- <u>Community Ambassador Development</u> Engaging and supporting grassroots leaders by offering education and resource opportunities
- Mini-grants to 8 Ambassador Communities Two rounds of \$1000 each
- <u>Local Foods 'Gleaning for Seniors'</u> Famer's Market surplus gathered weekly and delivered for senior meals and Meals on Wheels

In addition, the Alliance is leading other collaborative community projects including: 'Women of the Week'; development of a mobile health unit; Workshop Wizard (data tracking for community workshops); MARVEL Early Childhood Learning Center; additional local foods collaborations; and a grant project to train leaders to conduct Chronic Pain Self Management workshops.

The Alliance approach is to develop relationships, build respect, and raise aspirations for people to join efforts to create improvements in the life of their community.

Ambassador Community Mini Grant Projects – Round 1

Building Momentum for Healthy Change from Within Communities



- Ambassador Mini-grant Projects are community driven. The Alliance process draws people in to 'own' and take responsibility for what effects their lives. This is accomplished by facilitated planning; promoting resource collaboration; offering capacity building education; problem solving barriers; careful communication that builds on successes; and highlighting the strengths of people working to promote healthy change.
- Alliance selected members of each community as ambassadors because of their interest in creating healthy change in their communities. They are offered opportunities to participate in trainings and given access to resources and support.
- Each 'Ambassador Community' successfully completed the 'round 1' mini-grant project (\$1000) and are currently planning for 'round 2'.

Evaluation Methods

The Greenbrier County Health Alliance is documenting process steps and resources from our experience into a toolkit that can be shared with other communities interested in community engagement. Ambassador mini-grant reports will summarize accomplishments, report numbers served, funds leveraged, and changes that have evolved as a result of engagement efforts. We will attempt to capture the impact by keeping track of educational opportunities offered, new resources and systems change that occurred. We are also compiling photos and interviews with Alliance partners in the field to document the impact and capture the importance of this community engagement effort.

Early Lessons

Engaging rural communities is imperative for improving Appalachian health outcomes. Engagement requires careful attention to building respect and trust creating relationships for mobilizing healthy action from within rural communities. The process is complex involving democratic deliberation, conflict management, education, resource connections and support.

Alliance leadership plays an important, unique role in the engagement process by recognizing strengths, creating opportunities for success and supporting energy for change.

Inclusive grassroots participation and countywide engagement of leaders builds energy, uses resources more efficiently, and leads to a more cohesive community. By supporting action over perfection the voice of the community is strengthened, efforts at change are initiated, and confidence is built so that the community can grow towards the best version of itself utilizing its current assets.

Highlighting local leadership and examples of 'regular people' contributing to community change creates momentum. When leaders' strengths are recognized and supported, they feel empowered and confident about taking action.

When community members share in the process of planning a project, commitment and ownership for the change process is developed. They engage others from their community, promoting growth from within and fostering sustainability. In this way, the Alliance promotes lasting growth through grassroots action

Discussion

The Alliance plays a critical role for convening collaboration, facilitating discussions, developing plans to make better use of existing resources, collecting and posting information related to improving communication and engagement.

Questions yet to be determined:

- Will local leadership developed by the Alliance sustain itself over time?
- Can community engagement results be replicated in other WV communities?

Thanks to our Funders



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